

# Configuration and Customization Services

## Increase Profits, Cut Expenses, Scale at Speed

Today, more customers than ever expect to receive plug-and-play solutions, which means your product needs to be completely configured, customized and tested. And as this customer demand increases, staffing and training can be challenging. Trust your configuration and customization services to Shyft Global Services so you can focus on the road ahead.

## Configuration

Even the most innovative projects involving your products still require properly configured and prepared hardware and software. With ISO 9001:2015-certified facilities and trained specialists located strategically around the world, Shyft manages this foundational requirement. Services include:



- ▶ BIOS and firmware updates
- ▶ Hardware and software installation
- ▶ Validation testing
- ▶ Imaging
- ▶ Device enrollment
- ▶ Complex wireless network prep
- ▶ Customer-specific media duplication

## Customization

When it comes to the systems you sell, their true value is realized only when the right peripherals, accessories, hardware and software are integrated. We can customize any project to meet your customers' needs, delivering the best-in-class service on your behalf – each and every time. Customization services include:



- ▶ Laser etching/marking
- ▶ Asset tagging/serialization
- ▶ Labels and tags
  - UID
  - RFID
  - Shipping
- ▶ Finish options
- ▶ Packaging
- ▶ Over packing
- ▶ Kitting and accessory management

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## SureStock – Warehousing & Logistics Simplified

With our innovative SureStock program, Shyft has the ability to store products close to customer locations until delivery - no matter where they are located around the world. Reserve space for your customers' purchased inventory, where it is held at a nearby facility. Inventory is staged, prepped and delivered according to your customer's schedule. As part of our commitment to helping customers properly manage assets, we also apply Shyft- or customer-supplied asset tags to inventory moving through SureStock.

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## About Shyft Global Services

Shyft Global Services is a leading technology lifecycle service provider that partners with companies around the world to shift the way they do business. Powered by a robust global logistics network, team of outsourcing experts and decades of experience, Shyft's end-to-end product and customer lifecycle services enable technology companies to reinvest in growth, transformation and innovation.

### Ready to shift your business forward?

To learn more, visit: [shyftservices.com](https://shyftservices.com)

